

# The Point February 2021

Making diabetes care better, less frustrating and more fun since 2008

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## **NEW DIABETES WEBSITE**

The Diabetes team is excited to announce the soft launch of our new externally-facing website. Link **HERE** or go to: **sfghdiabetes.org** 

Currently, our Diabetes Resources page under SharePoint is only accessible by providers within the IntraNet, never to our patients, and sometimes difficult to find within SharePoint. We've launched the provider part of the website first with clinical tips, printable patient education materials and videos.

We are continuing to develop the patient-facing side featuring materials developed with our SFHN Safety Net population in mind--videos, lower-literacy handouts, patient information in English, Spanish and Chinese and other languages--and will announce when it's ready for patients.

Let us know what you think, and if there are other resources we can add to support your practice and your patients' needs. You can contact us at ZSFGDiabetes@sfdph.org

#### **NEW "INTRODUCTION TO INSULIN" VIDEO IN CANTONESE**

Videos featuring English and Spanish speaking patients at ZSFG talking about their journeys toward accepting insulin have been out for over a year. We hope these

videos resonate with your patients who have been reluctant to start insulin, and helped to open up the conversation.

We have now completed a similar video featuring the perspectives of Cantonese speaking patients at ZSFG and Sunny Pak, MD, Medical Director at Chinatown Public Health Center. **All three videos can be accessed in multiple ways:** 

#### -Short URL links

- bit.ly/InsulinIntro-Eng
- bit.ly/InsulinIntro-Spa
- bit.ly/InsulinIntro-ChiTC (subtitles in traditional Chinese)
- bit.ly/InsulinIntro-ChiSC (subtitles in simplified Chinese)
- **-QR codes** scanned with smartphone camera that link to videos. This <u>flyer</u> can be posted in exam rooms
- -Epic dot phrase with links to short URL and QR codes: .ATQRINSULIN
- -At sfghdiabetes.org
- -On eVideon
- -Under Diabetes Resources in SharePoint

#### **MISCELLANEOUS TIPS**

Have your **HSF** patients had trouble getting their **Accu-chek Aviva test strips** from Walgreens? Walgreens has difficulties ordering these strips, so send the prescription to the ZSFG outpatient pharmacy.

Also note that Roche has stopped making the Accu-chek Aviva meter. Keep an eye out for future updates on the choice of a new preferred meter for HSF.

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Heads-up: starting April 1, 2021, if your patient is using **Freestyle Libre approved by SFHP medi-cal or Anthem BC medi-cal,** supplies can <u>no longer be obtained as a pharmacy benefit</u>, and instead must change to a DME supplier.

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Please join **ZSFGDiabetes on social media**, and share links with your patients for additional resources and inspiration on eating/activity.

Instagram: zsfgdiabetes Twitter: @zsfgdiabetes

Epic dot phrase with all our links: .ZSFGDIABETESSOCIALMEDIA





